

HotHealth provides an all-in-one solution for healthcare organisations to engage with patients and clients online.

HotHealth can help reduce administration time for staff, improve relationships between provider and patient, and enhance the level of care patients and clients are receiving.

With HotHealth, you don't pay per user license. You just pay a monthly base subscription for your HotHealth site, plus usage charged for the video bookings, online or in-person bookings and digital forms used within each billing period.

FEATURE COMPARISON

Feature	Basic	Pro
Price	\$30	\$60
Digital forms		
Included form submissions	5	10
Cost for additional form submissions	\$30 for up to 20 \$1.50 each after 20	\$30 for up to 100 \$130 for up to 400 \$0.25 each after 400
Ready to edit form template	✓	✓
Drag and drop form builder	✓	✓
View completed form in browser or save as PDF	✓	✓
Bulk export form data	✓	✓
Secure messaging integration	✓	✓
Video Conferencing		
Included booked video appointments	5	10
Cost for additional booked video appointments	\$1.80 per booking for up to 20 \$1.20 each after 20	\$1 per booking for up to 30 \$0.90 for up to 100 \$0.80 each for 100 or more
Online patient booking for individual sessions	✓	✓
Group video appointments	✓	✓
Screensharing, file sharing and chat in call	✓	✓
Interactive whiteboard	✓	✓
No third-party apps to download	✓	✓

FEATURE COMPARISON (page 2)

Feature	Basic	Pro
Price	\$30	\$60
Online booking		
Costs per booked in-person appointment	\$1.25 per booking for up to 100 \$1 per booking for 100 or more	\$12 for up to 15 bookings \$0.80 for up to 500 \$0.50 for an extra 500 (max 1000) \$0.30 per booking after 1000
Costs per booked teleconsultation appointment	Refer to video conferencing	Refer to video conferencing
Automatic appointment reminders	✓	✓
Staff member specific availability	✓	✓
Take payments on booking	✓	✓
Rescheduling or cancellation options available	✓	✓
Patient view for upcoming and past appointments	✓	✓
Practice Management Systems Integration	PrimaryClinic MasterCare+	PrimaryClinic MasterCare+
E-commerce		
Take payments on booking	✓	✓
Take cancellation fees for appointments cancelled through HotHealth	✓	✓
Online store with Stripe	✓	✓
Transaction fee	5%	5%
Website		
Your logo and colours	✓	✓
Connect your own domain		✓
4 custom pages		✓
Add different locations	✓	✓
Manage your own site	✓	✓
Articles section	✓	✓
News section	✓	✓
Staff profiles	✓	✓
SSL Security included	✓	✓
Mobile optimised	✓	✓
Announcement bar	✓	✓

FEATURE COMPARISON (page 3)

Feature	Basic	Pro
Price	\$30	\$60
Engagement		
User groups	✓	✓
Limit access to news and events with groups	✓	✓
Chat	✓	✓
Events with RSVP	✓	✓
Email and push notifications to users	✓	✓
Grant manager access to users	✓	✓
Support and security		
Online guides and videos	✓	✓
Australian hosted	✓	✓
Lifecard login authentication	✓	✓
Email support	✓	✓
Login required for video conferencing access	✓	✓
Encrypted data storage	✓	✓
Secure messaging integration	✓	✓
SSL Security	✓	✓
HotHealth app		
Organisation section on HotHealth app	✓	✓
Apple App Store	✓	✓
Google Play Store	✓	✓
Push notifications	✓	✓

✓ included in monthly subscription

This guide is provided for informational purposes only with prices current as per the date of publish (September 2020).

The privacy and security of your business and the data collected is a top priority for us. HotHealth is locally hosted and its data is stored in Australian data centres as to comply with relevant Australian security and privacy standards.

For more information please contact a member of the HotHealth team via the website.

www.hothealth.com