



## Supporting you in your digital journey

Take your patient engagement to the next level, grow your business and reduce wasteful administration time

### Starter

\$65 /month

\$59 /month (paid annually)

HotHealth's Starter package includes all the features you need to get started on your digital patient engagement journey.

Including a customised website, an online store, digital forms, a staff appointment book and access to the HotHealth and Lifecard apps.

### Plus

\$125 /month

\$113 /month (paid annually)

HotHealth's Plus package includes all the features you get in the starter package, plus online bookings, video conferencing, chat and news for those looking to take the next step in patient engagement.

Organisations also enjoy more HotHealth locations and digital forms included in their plan.

### Premium

\$249 /month

\$225 /month (paid annually)

HotHealth's Premium package is for larger or more complex health organisations. This package includes all the same features as the plus plan, with a much higher level of digital forms, online bookings and video bookings included in the subscription.

With HotHealth, you don't pay per user license. You just pay a monthly base subscription for your HotHealth site, plus usage charged for the video bookings, online or in-person bookings and digital forms used within each billing period.

Need more? Contact us to discuss a custom or enterprise level plan to suit your needs.

## COMPARE PACKAGES AND FEATURES

	Starter	Plus	Premium
<b>Gain more business</b>			
Personalised site	✓	✓	✓
Add your own domain	✓	✓	✓
Four custom pages	✓	✓	✓
Manage events	✓	✓	✓
Sell things online	✓	✓	✓
Transaction fee	<b>3%</b>	<b>3%</b>	<b>3%</b>
Create articles	✓	✓	✓
Invite users to your site	✓	✓	✓
HotHealth mobile app	✓	✓	✓
Contact page	✓	✓	✓
Easy link back to your own website if needed	✓	✓	✓
Mobile app search for your site	✓	✓	✓
Featured search	-	-	✓
<b>Manage your bookings</b>			
Online bookings	-	<b>500</b>	<b>5000</b>
Online video consultation bookings	-	<b>50</b>	<b>200</b>
HotHealth locations	<b>1</b>	<b>3</b>	<b>10</b>
Appointment scheduling	✓	✓	✓
Automatic appointment confirmations and reminders	✓	✓	✓
Staff member-based availability	✓	✓	✓
Patient online appointment rescheduling	✓	✓	✓
Patient online appointment cancellation	✓	✓	✓
Calendar of upcoming and past appointments for staff and patients	✓	✓	✓
Appointment integration with Practice Management Systems	-	✓	✓
Filters for staff member, location, gender, services and if they accept new patients	-	✓	✓
Take payment at time of booking	-	✓	✓
Transaction fee for appointment payments	-	<b>3%</b>	<b>3%</b>

## COMPARE PACKAGES AND FEATURES

	Starter	Plus	Premium
<b>Powerful data collection</b>			
Forms	2	7	16
Form submissions	1,000	3,500	8,000
Ready to edit form templates	✓	✓	✓
Drag and drop form builder	✓	✓	✓
Bulk data export per form	✓	✓	✓
View completed forms in browser	✓	✓	✓
Save completed forms as PDF	✓	✓	✓
Automate completed forms to be sent to your secure messaging inbox	✓	✓	✓
Advanced form builder features such as a digital signing box and file uploader	✓	✓	✓
<b>Clean up your processes</b>			
Send form data to your clinical system	✓	✓	✓
APIs available for online appointments	-	✓	✓
MasterCare+ integrations for online appointment booking	-	✓	✓
PrimaryClinic integrations for online appointment booking	-	✓	✓
Lifecard login authentication for a holistic model of care	✓	✓	✓
Send chat transcripts from your video call to your organisation's secure message inbox	-	✓	✓
Patients can send chat transcripts to Lifecard app	-	✓	✓
Manage your own site with a manager dashboard	✓	✓	✓
<b>Connect to other solutions</b>			
ReferralNet integration	✓	✓	✓
PrimaryClinic integration	-	✓	✓
MasterCare+ integration	-	✓	✓
Lifecard natively integrated	✓	✓	✓
APIs available for online appointments	-	✓	✓
<b>Be compliant and secure</b>			
SSL site security	✓	✓	✓
Assign roles to users	✓	✓	✓
Australian hosted	✓	✓	✓
Encrypted data storage	✓	✓	✓
Lifecard login authentication	✓	✓	✓
Login required for video conferencing	-	✓	✓

## COMPARE PACKAGES AND FEATURES

	Starter	Plus	Premium
<b>Extend your services</b>			
Video conferences	-	50	200
Group video bookings	-	✓	✓
Screensharing in video	-	✓	✓
File sharing	-	✓	✓
In-video chat	-	✓	✓
In-video whiteboard	-	✓	✓
Patients can save chat transcript to Lifecard	-	✓	✓
Provider can send chat transcript to ReferralNet	-	✓	✓
Chats saved in chat area for future use	-	✓	✓
Web based video calls	-	✓	✓
<b>Improve patient engagement</b>			
News section	-	✓	✓
Create groups of users	✓	✓	✓
Restrict access to news posts to signed in users and groups	-	✓	✓
Invite users and groups to events and manage RSVPs	✓	✓	✓
Start chat conversations with users or groups	-	✓	✓
Continue chats from video consultations online	-	✓	✓
Staff profiles	✓	✓	✓
Announcement bar	✓	✓	✓
Email and push notifications	✓	✓	✓
<b>Receive support and guidance</b>			
Email support	✓	✓	✓
Online support guides	✓	✓	✓
Account manager	-	✓	✓
Priority support	-	-	✓

This guide is provided for informational purposes only with prices current as per the date of publish (November 2020).

The privacy and security of your business and the data collected is a top priority for us. HotHealth is locally hosted and its data is stored in Australian data centres as to comply with relevant Australian security and privacy standards.

For more information please contact a member of the HotHealth team via the website.

[www.hothealth.com](http://www.hothealth.com)